

Browns Horse Transport & Trailers

Terms and Conditions

Article 14 of the Welfare of Animals (Transport) Order 1997 requires that you provide the information requested below. Please also read the Terms and Conditions and sign to show you are in agreement with them.

1. You are liable to cover the cost of repairs to any damage caused by your horse. You have the opportunity to inspect the vehicle before departure and agree any damage, as arguments will not be entered into later. Any contents are your responsibility. The transport vehicle must be used in accordance with the manufacturer's specifications.

2. We advise that you insure your animal for transportation.

3. Horse(s) are accepted for travel at the risk of the client and Browns Trailers and Transport shall be under no liability for the death, illness, escape or injury to any horse and damage to any goods from whatsoever cause nor for any loss or damage suffered by the client or claiming through the client for anything done or omitted to be done by Browns Trailer and Transport in connection with transporting the horse(s).

4. We advise that you place travel boots and a tail bandage on your horse for travelling, providing your horse is accustomed to wearing them. We request that your horse is ready for loading at the agreed time for collection.

5. Loading and unloading is the sole responsibility of the client. If required by the client, assistance with loading/unloading will be given by Browns Trailers and Transport, on the understanding that the client completely indemnifies the carrier for any injury, loss, escape or damage caused during loading and unloading.

6. The driver takes all reasonable precautions; however, in the event of an accident please note that you are personally liable for your horse in the event of injury or damage sustained to or by your horse.

7. Liability is not accepted for loss of entry fees or any other related expenses in the event of delayed or cancelled journeys for any reason.

8. Should it not be possible to load your horse, a callout fee will still be charged which will take account of the mileage already travelled and time taken in attempt to load your horse.

9. Should your horse be very unsettled we reserve the right to refuse to transport the animal and a callout fee will still be payable. If your horse becomes unsettled during transit then we reserve the right to sedate your horse and/or call out an emergency vet to sedate your horse if we deem the situation necessary. You will be liable for any veterinary expenses and any delay incurred at £20ph.

10. You are personally liable for your horse during transport. Please ensure your horse has a passport, and if possible, give a copy to the transporter.

11. Should your horse take longer than half an hour to load, an additional charge of £20 per hour will be charged, calculated in 15min segments.

12. Waiting time is charged at £20 per hour.

13. We can carry a limited amount of tack or rugs in the 4x4 vehicle but the insurance of these items is your responsibility.

14. Prices quoted are based on an approx estimation of the distance to be travelled; this is a firm quote for the job unless circumstances dictate we have to take a much longer route. Mileage is calculated based on a round trip from our base at Boroughbridge to transport you horse and then back again to Boroughbridge. For our show service an extra leg is calculated.

15. It is requested that you follow in a vehicle behind the horse transport vehicle.

16. Children under 18 years must be supervised by an adult at all times and in particular at the time of loading/unloading.

17. We require deposit upon booking, which amounts to 50% of the quoted amount.

18. All booking are to be confirmed by phone 24hours before travel. Cancelled bookings with less than 24 hours notice will still be charged at 50% of the quoted amount.

18. Payment is due on or before the day of transport (less deposit already paid). The preferred payment method is cash however we will accept payment by cheque (with banker's card up to the limit of the card). We cannot accept payment by credit or debit cards. We can accept payment by Paypal (subject to a 5% admin charge).

Please complete the following and sign to confirm your acceptance of the above terms and conditions.

Name	
Address	
Phone Number	
Number of horses	
Height of horses	
Value of each horse	
Reason for journey	
Address of place animal loaded	
Address of final destination	
Date	
Customer Signature	